

OUR SERVICE UPDATES DURING THE COVID-19 PERIOD

Due to the ongoing Covid-19 pandemic, we want to inform our customers about our approach and the opportunities for alternative meetings that we can assist you with.

Openlab's Conference Center (OCC) is based on the recommendations of the Public Health Authority for how we should act. We are committed to taking our responsibility for keeping the height of the curve of infected. Many of us at Openlab work from home. But OCC remains open for the time being. At the same time, we are following developments closely. If the situation changes and the Public Health Authority makes new recommendations, we will follow them.

At present, we have not decided to close the conference facility. Customers who have booked and wish to conduct their meetings and events are welcome. We can offer good alternatives to give you the same benefit and function - but with a lower risk of spreading Covid-19.

OUR TEMPORARY TERMS & CONDITIONS UPDATES

- A.** If you have an event booked within the next three weeks then the time for cancellation free of charge has passed. We want to offer you, in the first place, at no cost to reschedule your event to another occasion in 2020.
- B.** As of the 13/03/2020, we are changing the cancellation policy so that you and your organization do not suffer from unnecessary damage from the situation. Now bookings that are canceled later than one week (five working days) before the event start date will be billed at only 50% of the cost. This applies to all current booked bookings.
- C.** Larger rooms at the same price: if so, there is another room you can spread out in; instead of sitting next to each other, we offer it to you at no cost.
- D.** You do not need to cancel because your participants do not want to travel and expose themselves to the risk of infection. We offer a smaller room at a lower price and instead the opportunity to live-stream your digital event with the help of a photographer filming. Participants can listen to presentations see integrated Power Point, post and ask questions in real time. See detailed information further below.

**This cancellation rule change is valid until further notice. Once the situation is normalized, the old rule will apply again. Information about the regulations that apply at any given moment can be found on our website.*

MESSAGE FROM RESTAURANGLABBET

We take the spread of the Corona virus very seriously. We now have ready-made lunch and dinner boxes in our restaurant. If you have any questions or requests, feel free to contact us!

We have the following opening hours so far:

Monday to Friday 10:00 to 15:00 - Phone: 070-748 95 91

All other times reach us by email: catering@restauranglabbet.se